



K Taylor Consultants Ltd trading as ‘Karen - Your Business Mentor’

TERMS AND CONDITIONS

1. All charges for the services delivered are correct as published on the website: www.karenyourbusinessmentor.com.
2. For new clients booking their first session, payment is payable in advance of the session by invoice via BACS. The first session will not take place if the payment has not been received in advance.
3. Subsequent sessions are paid by invoice via BACS.
4. Invoices must be paid within 7 days of the date on the invoice.
5. All payments must be in UK pounds sterling.
6. 24 hours notice is required if you wish to cancel or rearrange your session. You may be charged the full cost of the session.
7. If you fail to pay any outstanding invoices then the services may be suspended and/or this Agreement terminated.
8. I reserve the right to change pricing at any time, although all pricing is guaranteed for the period of any pre-payments.
9. You are not tied into any commitment and you may cancel the services at any time except where an exception is made clear within an additional contract.
10. I can cancel the services and/or terminate this agreement at any time.
11. Work different to the services published on the website: www.karenyourbusinessmentor.com may be agreed with ‘K Taylor Consultants Ltd’ and a separate contract will be drawn up.
12. Copyright is retained by K Taylor Consultants Ltd on all work including words, ideas and illustrations unless/until specifically released in writing and after all costs have been settled.
13. Prior to your first session you need to agree to these ‘Terms & Conditions’ and the enclosed ‘Privacy Notice’.